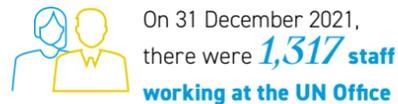


2021 in numbers



People and operations management



On 31 December 2021, there were **1,317 staff** working at the UN Office at Geneva, including temporary staff, of **100 nationalities**, from a wide range of professional backgrounds.

46% of UN Geneva staff were female and **54%** were male.

Payroll services provided for nearly **6,000 UN system staff**

Administrative and operational support provided to more than **40 UN system entities** in Europe and their field offices around the world



The Human Resources Management Service provided:

- General human resources management
- Policy and legal services
- Learning and training activities
- Medical and welfare services

The Client Support Centre responded to more than **11,000 phone calls** and **76,000 remote service requests**.

The Financial Resources Management Service supported:

- Accounts and trust fund management
- Treasury
- Payroll and accounts payable
- Budget
- Procurements valued at approximately \$224,043,000
- The purchase of commodities from vendors from over 35 different countries
- The processing of an average of 23,000 payments per month

More than **171,660 items** of incoming and outgoing mail and diplomatic pouches processed on behalf of Geneva-based UN entities



Health and well-being

The UN Geneva Medical Service:

- Provided medical support and advice to staff, including workplace COVID-19 contact tracing and 24/7 telephone support
- Provided 1,357 flu vaccines to UN personnel in Geneva

More than **1,500 participants** attended well-being webinars provided by UN Geneva's Staff Counsellor's Office, Knowledge and Learning Commons, and Centre for Learning and Multilingualism.

The United Nations Staff Mutual Insurance Society against Sickness and Accident provided medical insurance for staff, retirees, and their dependents – a total of over **32,000 persons**.



Security and safety

214,259 pedestrians and **154,901 vehicles** screened at the Palais des Nations by the Security and Safety Service

32,379 identification badges issued by the Pass and Identification Unit

374 protective operations coordinated
2,463 hours of training provided



Environmental awareness

2,166 tons of CO₂ equivalent emitted by UN Geneva. Most of these emissions were due to consumption of natural gas and other fuel for heating. Through a carbon-offset programme, **UN Geneva is climate-neutral**.

296 tons of waste produced by UN Geneva, of which **98%** was reused, recycled, composted, incinerated or recovered

507,539 m³ of water used by UN Geneva



Conference management

5,298 meetings organized, of which:

- 2,382 were in person
- 436 were virtual
- 2,480 were hybrid

41% of meetings included interpretation services.

401 summary records produced

70,543,915 words translated



Strategic Heritage Plan

40 weekly briefings to update Strategic Heritage Plan focal points on renovation progress

Over **300 staff** attended a series of virtual Strategic Heritage Plan open day events on topics such as landscaping, the design features of Building H, and heritage protection.

51 tours of Building H for staff, plus **9 protocol tours**, for a total of **343 people**

More than **1,200 staff** moved into the new Building H.



Director-General

Chaired **5 meetings** of the Security Management Team

Gave **2 briefing sessions** to regional groups

Welcomed **50 high-level visitors** at UN Geneva, including **7 Heads of State** and **Government**, **27 foreign ministers**, **2 representatives of royal families** and **8 representatives of the Swiss authorities**. The Secretary-General visited twice and the Deputy Secretary-General visited once.



Held **88 meetings** with Member States, both in person and virtually, with representatives from all **5 geographical regions**; **23** were with **Heads of State** and **Government**, **foreign ministers** or other **high-level dignitaries**



Held **87 meetings** with representatives of UN entities, other international organizations, civil society, and private sector institutions, and with academics, both in person and virtually; **52 meetings** were with senior UN officials and heads of international organizations

37 new permanent representatives presented their credentials and **2 new permanent observers** presented their nomination letters.

6 Executive Briefings held, with an average participation of **45 delegations** per briefing.



Gave **18 interviews**

Delivered **124 speeches**, including **28 speeches** virtually and **39 video messages**

Tweeted **472 times**



Went on **2 missions**:

- **October**: to attend the opening of the **Lampa International Film Festival** in Moscow
- **November**: to attend the **Montreux International Tourism Forum** in Montreux, Switzerland



Peace talks

UN Geneva hosted talks

- to advance peace processes in Cyprus, Libya and Syria and in the context of the Geneva International Discussions:
- **Geneva International Discussions**: 4 rounds in March, June, October and December
- **Informal 5+1 meeting** on Cyprus: April
- **5+5 Joint Military Commission** (Libya): October
- **Syrian Constitutional Committee**: January and October



Liaison with non-governmental organizations

2,998 representatives of **748 NGOs** in consultative status with the Economic and Social Council accredited to UN Geneva

Year	Accredited representatives	NGOs
2021	2,998	748
2020	3,950	1,153
2019	5,142	1,048



Learning and development

3,446 participants in **311 language training courses**, with **239** students in Arabic, **215** students in Chinese, **548** students in English, **1,567** students in French, **303** students in Russian and **574** students in Spanish

3,890 participants in management and communication training activities across **74 training workshops**, **13 lunchtime learning events**, **3 outreach workshops** and **148 hours** of coaching

158 candidates sat exams in **38 sessions**.

65% of participants in the activities of the Centre for Learning and Multilingualism were **female** and **35%** were **male**.

3,355 attendees at **50 Knowledge and Learning Commons sessions**

22 online learning resource guides and **11 conference primers** for diplomats and delegates produced by the Knowledge and Learning Commons



Records and archives

1,281 answers provided

through the "Ask an Archivist" online system

366 staff and **external researchers** assisted via phone and email

528 on-site visits to the Archives Reading Room

27,148 page views of Archives research guides

740,254 page views of the online Archives platform, catalogue and repository

36,556 records digitized



Total Digital Access to the League of Nations Archives Project

3,091,997 pages scanned, bringing the total number **now scanned** to more than **13,000,000** pages

15,000 maps scanned



Library

400,000 uses of the Library's **online resources**

12,000 Library users

7,415 answers provided through the Library Virtual Reference Desk

42,791 online catalogue searches

178,278 views of research guides pages

332 access badge requests and **1,493 on-site users** of the Library

9,664 UN documents uploaded to the Official Document System at the request of internal and external users



Cultural activities

10 cultural activities at the Palais des Nations, attended by **800 people**

2 online events that drew thousands of participants



Communications and outreach

Nearly **3,000 copies** of the **pocket map** of International Geneva distributed

The *Not a Woman's Job?* exhibition received over **170 photos** from **71 entities**, including **50 permanent missions** and **permanent observer offices**, as well as UN agencies and partner organizations.

As of 2021, **90,000 Perception Change Project publications** have been distributed, including **150 copies** of *Sakura*, the latest book on gender equality.

2,650 Perception Change Project publications donated to the Geneva Red Cross and distributed to young children for Christmas

1,774,100 followers across UN Geneva's **5 main social media platforms** as of 31 December:

- **Twitter** (English): **718,000** (+27%)
- **Facebook**: **669,000** (+44%)
- **Instagram**: **294,000** (+15%)
- **LinkedIn**: **60,000** (+30%)
- **Twitter** (French): **3,100** (+113%)

148.8 million impressions (the number of times @UNGeneva posts were seen by social media users) across the five social media platforms

5.1 million engagements (the number of times social media users liked, commented on or shared @UNGeneva posts) across the five social media platforms

377 features, stories, studio messages, news edits and **spots** produced and distributed via UNifeed

966 webcast videos produced

Podcast production:

- **49 episodes** of the English-language news podcast *UN Catch-Up*
- **67 episodes** of the French-language news podcast *ONU Info Genève*
- **25 episodes** of *The Next Page*, the podcast on multilateralism

2,400 photos uploaded to UN Geneva's Flickr page

460,850 unique visitors to ungeneva.org, who looked at a total of **1,662,717 pages**

5,774 visitors to the Palais des Nations took a guided tour – physical or virtual

11 information programmes for a total of **738 university** and **graduate students**

79 participants from **53 countries** in the **59th Graduate Study Programme**, the UN's longest-running educational initiative

8 Ciné-ONU sessions
99 hybrid biweekly press briefings

116 press conferences given by officials from UN agencies, programmes and funds, and Member States



The SDG Lab

355 people from over **200 organizations** make up the Geneva 2030 Ecosystem, a dynamic network dedicated to delivering the Sustainable Development Goals.

251 people subscribed to a **social media group** where information about resources and events relating to the Sustainable Development Goals is shared.

18 in-person and **virtual briefings** on the Sustainable Development Goals offered to **1,200 people**, including diplomats, students and business executives

9 modules in the **SDG Lab Learning Journey**, a resource to help individuals and organizations set up a lab of their own or take action around the Goals that matter to their community



Conference on Disarmament

The Conference on Disarmament held **50 formal** and **4 informal** plenary meetings.

53 speakers of ministerial rank joined the high-level segment of the Conference.