

2022 in numbers

PEOPLE AND OPERATIONS MANAGEMENT

Administrative and operational support provided to more than **30 UN system entities** in Europe and their field offices around the world

The **Client Support Centre** responded to more than **10,200 phone calls** and **186,100 remote service requests**. After its reopening when COVID-19 restrictions were eased in May, it provided **9,650 in-person consultations**.

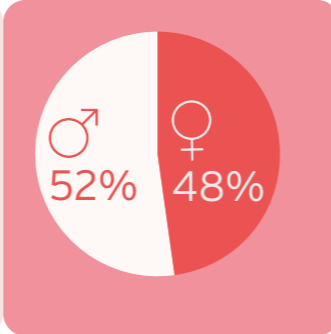
The **Central Support Services**:

- Handled **procurements** valued at approximately **\$209 million**
- Issued **13,796 UN laissez-passer**
- Processed **77.5 tons of items** through diplomatic pouches, on behalf of Geneva-based UN entities

The **Human Resources Management Service** provided:

- General human resources management
- Policy and legal services
- Learning and training activities
- Medical and welfare services

There were **1,613 staff at UN Geneva**, including temporary staff, on 31 December.



109 nationalities, from a wide range of professional backgrounds

Payroll services provided for nearly **6,000 UN system staff**

The **Financial Resources Management Service** supported:

- Accounts and trust fund management
- Treasury
- Payroll and accounts payable
- Budget
- The processing of around **300,000 payments**



HEALTH AND WELL-BEING

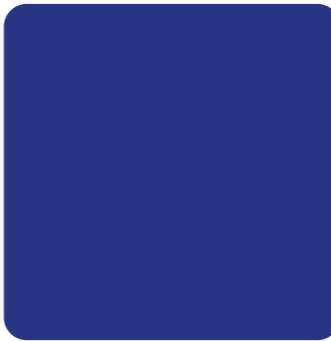
937 individual psychosocial support interventions delivered by the Staff Counsellors Office, which included counselling sessions, follow-up with different service providers, and advice to managers

Medical support and advice provided to staff, including workplace COVID-19 contact tracing and 24/7 telephone support

Medical-related administrative services provided for more than **15,000 staff** in the field and at main duty stations

30 webinars and training sessions provided by the Staff Counsellors Office, attended by **1,381 people**

The **United Nations Staff Mutual Insurance Society against Sickness and Accidents** provided medical insurance for staff, retirees, and their dependents – a total of **over 35,000 persons**.



342,021 pedestrians and 246,202 vehicles screened at the Palais des Nations by the Security and Safety Service


59,191 identification badges issued by the Pass and Identification Unit

297 protective operations coordinated


125 training sessions provided by the Training Unit

SECURITY AND SAFETY

ENVIRONMENTAL AWARENESS

 1,657

tons of CO₂ equivalent emitted by UN Geneva. Most of these emissions were due to consumption of natural gas and other fuel for heating. Through a carbon-offset programme, **UN Geneva is climate-neutral.**

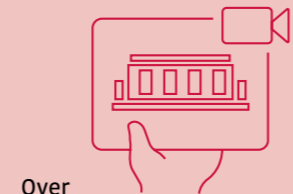
98% 

of the 492 tons of waste produced by UN Geneva was **reused, recycled, composted, incinerated or recovered.** This included waste from the Strategic Heritage Plan renovation project.



594,572 m³
of **water** used by UN Geneva

In mid-2022, **Tempus** was reconfigured. Three 200-seat rooms became one large **600-seat** conference room.



Over **150 staff**

attended a virtual Strategic Heritage Plan “open house” event on the renovation of the historic Palais des Nations buildings.



The Strategic Heritage Plan project spent **SwF 93 million** on **renovation work** on the historic buildings of the Palais des Nations.

9 conference rooms in section AC of the Palais were under renovation.



Over **40 weekly briefings** to update Strategic Heritage Plan focal points on the progress with the renovations



39.3%
of meetings included **interpretation services.**

7,979

meetings organized, of which:

- 4,474 were in person
- 103 were virtual
- 3,402 were hybrid

576 

summary records produced



77,933,605
words translated

CONFERENCE MANAGEMENT

STRATEGIC HERITAGE PLAN

PEACE TALKS

UN Geneva supported talks to advance **peace processes** in Libya and Syria and in the context of the Geneva International Discussions:

High-level meeting on Libya's constitutional track
June

Syria Constitutional Committee meetings
March and May

Civil Society Support Room's thematic working groups on civic space and the economy
March

Geneva International Discussions
October

Syrian Women's Advisory Board
October

DIRECTOR-GENERAL

Chaired **4** meetings of the UN inter-agency Security Management Team

Briefed all **5** regional groups and held **3** informational sessions with Member States



Went on **11** missions

March
To participate in the **UN Senior Women Leaders' Retreat**, in New York

March
To address students of **Sorbonne University** in Paris

Held **81**  **bilateral meetings** with representatives of Member States from all **5** geographical regions; **32** were with **Heads of State and Government, foreign ministers** or other **high-level dignitaries**

40 **new permanent representatives** presented their credentials and **3** **new permanent observers** presented their nomination letters.

April
To deliver the annual lecture at the seventh **Delphi Economic Forum**, in Greece

May
To participate in the Annual Meeting of the **World Economic Forum**, in Davos, Switzerland

June
To participate in the ninth **Global Baku Forum**, in Azerbaijan

Held **102**  **meetings** with representatives of UN entities, other international organizations, civil society, and private sector institutions, and with academics; **62** meetings were with senior UN officials and heads of international organizations

Gave  **18** interviews


16 **Executive Briefings** held – 7 in person and 9 in a hybrid mode – with an average attendance of **48** delegations per briefing

June
To participate in the Soirée suisse at the **Embassy of Switzerland**, in Paris

August
To participate in Diplomacy Day at the **Locarno Film Festival**, in Switzerland

September
To participate in the celebration of the **20th anniversary of Switzerland's membership in the United Nations**, in Melide, Switzerland

 **Tweeted 365** times

Had  **151** **public speaking engagements**, including 30 engagements either virtually or by video message

October
To participate in the 77th session of the **First Committee of the General Assembly**, in New York

October
To participate in the fifteenth **Verona Eurasian Economic Forum**, in Baku

December
To participate in the international **conference Institutionalized Prevention and Response to Gender-based Violence**, in Tashkent

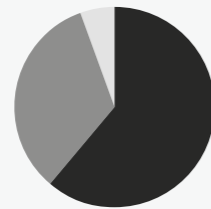
LIAISON WITH NON-GOVERNMENTAL ORGANIZATIONS

4,275 representatives of 1,040 NGOs in consultative status with the Economic and Social Council accredited to UN Geneva

Year	Accredited representatives	NGOs
2022	4,275	1,040
2021	2,998	748
2020	3,950	1,153
2019	5,142	1,048

The gender breakdown of participants in the activities of the Centre for Learning and Multilingualism was:

- Women: 61.3%
- Men: 33.3%
- Other: 5.3%



132 candidates took language tests.

315 candidates sat recruitment exams in 49 sessions.

37 Knowledge and Learning Commons sessions organized; 1,949 attendees, of whom were 1,113 women

3,334 participants in 293 language training courses:

- 271 students in Arabic
- 177 students in Chinese
- 446 students in English
- 1,619 students in French
- 296 students in Russian
- 525 students in Spanish

4,884 participants in management and communication training activities across 97 training workshops, 16 lunchtime learning events, 14 outreach activities and 217.5 hours of coaching

2,596 views of Knowledge and Learning Commons events on YouTube

30 online learning resource guides developed

11 Conference Primers comprising 3,468 resources, plus 2 mobile guides for specific conferences added to the Conference Primers for diplomats and delegates; resources consulted 6,182 times

RECORDS AND ARCHIVES

364 on-site visits to the Archives Reading Room

1,635 answers provided through the "Ask an Archivist" online system

25,017 page views of Archives research guides

392 staff and external researchers assisted via phone and email

47,906 records digitized

618,670 page views of the online Archives platform, catalogue and repository

TOTAL DIGITAL ACCESS TO THE LEAGUE OF NATIONS ARCHIVES PROJECT



1,361,453 pages digitized

29,000 maps and 9,000 photographs scanned



7,593 answers provided through the Library Virtual Reference Desk



5,635 Library users

665 access badge requests and 2,136 on-site users of the Library



177,411 online catalogue searches

LIBRARY

850 unique users of the OpenAthens system – software that enables staff telecommuting or on mission to connect to Library resources remotely. Users logged in to OpenAthens

8,602 times and OpenAthens provided resources to users 17,797 times.

136,573 views of research guides pages

3,192 UN documents uploaded to the Official Document System at the request of internal and external users

21 cultural activities, 4 special events and 14 side events organized at the Palais des Nations



1,800 people attended the events, and about 1.4 million took part in online or hybrid events.

COMMUNICATIONS AND OUTREACH

Nearly 300 people participated in an awareness-raising campaign at the Sustainable Development Goals pop-up space at Geneva Airport.

262 features, stories, studio messages, news edits and spots produced and distributed via UNifeed

As of 2022, 100,000 Perception Change Project publications have been distributed, including

400 copies of *Sakura*, a book on gender equality, and

360 copies of *Start Doing Good*, the latest publication for children on the Sustainable Development Goals.

2,025,200 followers across UN Geneva's 5 main social media platforms as of 31 December:

Twitter (English)	Facebook	Instagram
883,000 (+23%)	699,000 (+4.5%)	340,000 (+15.6%)
LinkedIn	Twitter (French)	
97,000 (+15.6%)	6,200 (+100%)	

69 million impressions across the five social media platforms (the number of times @UNGeneva posts were seen by social media users)

2.6 million engagements across the five social media platforms (the number of times social media users liked, commented on or shared @UNGeneva posts)

10 stand up banners with information about the Sustainable Development Goals

and trade for the exhibition entitled *#YouNeedToKnow: Making Trade Work for People and the Planet* at the WTO Public Forum.

To date, **112** publications have been developed by the **Perception Change Project**, which are available free online for everyone's use.

Podcast production:
24 episodes of the English-language news podcast *UN Catch-Up*

46 episodes of the French-language news podcast *ONU Info Genève*
23 episodes of *The Next Page*, the podcast on multilateralism

16 information programmes for a total of **473** university and graduate students

988 webcast videos produced

23,274 visitors to the Palais des Nations took a guided tour.
24,887 visitors to the UN Museum Geneva

39 participants from **37** countries in the **60th Graduate Study Programme**, the UN's longest-running educational initiative

1,126 photos uploaded to UN Geneva's Flickr page

117 press conferences given by officials from UN agencies, programmes and funds, and Member States

100 hybrid biweekly press briefings

SDG LAB

8 ciné-ONU sessions

364 people from **213** organizations make up the Geneva SDG Community, a dynamic network dedicated to delivering the Sustainable Development Goals.

1,286,320 unique visitors to ungeneva.org, who looked at a total of **3,434,351** pages

296 people subscribed to a social media group where information about resources and events pertaining to the Sustainable Development Goals is shared.

32 stories and features published on the SDG Lab website, which received a new design and site architecture in May

18 in-person and virtual briefings on the Sustainable Development Goals offered to **975** people, including diplomats, students and private sector representatives.

4 key individuals in the Pipeline Builder sustainable finance pilot project were interviewed for the SDG Lab website: the United Nations Resident Coordinator in Ghana, Charles Abani; the Chief Executive Officer of the Ghana Investment Promotion Centre, Yofi Grant; the founder and Chief Executive Officer of the Ground Up Project, Brindusa Burrows; and a former Assistant Secretary-General, John Hendra.

70,000 visits to the SDG Lab's Twitter account and **4,650** to its LinkedIn profile

4 episodes of a special SDG Lab podcast series, focusing on understanding how COVID-19 impacts the Sustainable Development Goals, were broadcast by the UN Library and Archives Geneva. Titled *It Takes a Global Crisis*, the podcast explored sustainable cities, environmental resilience, social protection, and digitization and connectivity.

CONFERENCE ON DISARMAMENT

The high-level segment of the **Conference on Disarmament** was held from 28 February to 2 March.

In 2022, a total of **363** people participated in the Conference on Disarmament:

- From Member States: 153 men and 86 women
- From non-Member States: 82 men and 42 women
- Out of 64 heads of delegations: 46 men and 18 women

46 dignitaries attended in total, and there were more than **150** participants each day.