

# 2023 IN NUMBERS

## PEOPLE AND OPERATIONS MANAGEMENT

As at 31 December 2023, there were **1,535** staff at UN Geneva, representing **110** nationalities and a wide range of professional backgrounds.

**52%** of UN Geneva staff were women and **48%** were men.

Payroll services were provided for some **7,500** staff.

Administrative and operational support was provided to more than **40** UN system entities in Europe

and some **60** of their field offices around the world.

The **Human Resources Management Service** provided:

- General human resources management
- Policy and legal services
- Learning and training activities
- Medical and welfare services

The **Client Support Centre** responded to more than

**11,010** telephone calls

and **130,603** remote service requests.

A total of **18,897** in-person consultations were provided.

The **Financial Resources Management Service** supported:

- Accounts and trust fund management
- Treasury functions
- Payroll and accounts payable services
- Budget management
- The processing of more than **300,000** payments

The **Central Support Services** handled procurements valued at approximately

**\$163 million**

Issued **25,980** travel requests representing an estimated value of **\$31.2 million**, together with **10,104** United Nations travel documents (United Nations laissez-passer and travel certificates)

Processed **102.9 tons** of items through the diplomatic pouches on behalf of Geneva-based United Nations entities

## HEALTH AND WELL-BEING

The UN Geneva Medical Service:

Provided medical support and advice to staff and 24/7 telephone support

Provided medical-related administrative services for more than

**15,000** staff in the field and at main duty stations, including the processing of **7,166** medical clearances

Provided **1,707** vaccines for safe travel and prevention of serious disease

**23** workshops and training sessions were provided by the Staff Counsellors Office, attended by

**738** people. **21** weekly and **11** monthly bulletins were disseminated by the Staff Counsellors Office.

The United Nations **Staff Mutual Insurance Society** against Sickness and Accidents provided medical insurance for staff, retirees and their dependents, processing more than

**490,000** medical invoices for over **36,000** persons.

## SECURITY AND SAFETY

**177,225** pedestrians and **332,182** vehicles were screened at the Palais des Nations by the Security and Safety Service.

**46,303** identification badges were issued by the Pass and Identification Unit.

**354** protective operations were coordinated.

**96** training sessions were provided by the Training Unit.

## ENVIRONMENTAL AWARENESS

**1,224 tons** of CO<sub>2</sub> equivalent were emitted by UN Geneva. Most of the emissions were from the consumption of natural gas and other fuel for heating. Through a carbon-offset programme, UN Geneva is climate neutral.

UN Geneva produced **652 tons** of waste, including waste from the Strategic Heritage Plan renovation project.

**100%** of general office waste was reused, recycled, composted or used for energy recovery.

**680,449 m<sup>3</sup>** of water was used by UN Geneva.

## STRATEGIC HERITAGE PLAN

The Strategic Heritage Plan project spent **SwF 60 million** on renovation work on the historic buildings of the Palais des Nations.

**5** newly renovated conference rooms in section AC of the Palais were returned to operations, and a new dedicated press room was opened.

The contract for the renovation of Building E was awarded in January 2023.

## CONFERENCE MANAGEMENT

**8,478** meetings organized, of which: **5,942** were in person, **2,503** were hybrid, **33** were virtual, **1,614** were held outside of Geneva

At UN Geneva, virtual/hybrid conference services were provided as part of business continuity until the end of June 2023 and extended until the end of 2023 on an exceptional basis. The number of hybrid meetings includes all meetings with a remote participation component, regardless of the proportion of the remote interventions, and the type of platform or tool used, in the meeting.

**36%** of meetings included interpretation services.

**587** summary records were produced. **84.5 million** words were translated.

## PEACE TALKS

UN Geneva supported talks to advance peace processes in the context of the Geneva International Discussions, in the Syrian Arab Republic and in Yemen:

**Geneva International Discussions:** April, July and December

**Syrian Arab Republic:**

- **3** meetings of the Civil Society Support Room: April, May and December
- **1** plenary meeting of the Ceasefire Task Force of the International Syria Support Group: March
- **12** meetings of the Humanitarian Task Force of the International Syria Support Group

**Yemen:**

- Supervisory Committee on the Implementation of the Detainees' Exchange Agreement: March

DIRECTOR-GENERAL

Held **70** bilateral meetings with representatives of Member States from all **5** geographical regions; **28** were with Heads of State and Government, foreign ministers or other high-level dignitaries

Briefed all **5** regional groups and held **3** informational sessions with Member States

Held **118** meetings with representatives of United Nations entities, other international organizations, members of civil society and private sector institutions, and academics;

**75** meetings were with senior United Nations officials and heads of international organizations

**32** new permanent representatives presented their letters of credence, and **5** new permanent observers presented their nomination letters.













**11** Executive Briefings held, with an average attendance of **49** delegations per briefing

Gave **5** interviews

Tweeted **275** times

Had **145** public speaking engagements, actively contributing to global discussions on climate resilience, gender equality, sustainable development, human rights and peacebuilding, and reinforcing the pivotal role of the United Nations in promoting international cooperation and tackling global challenges

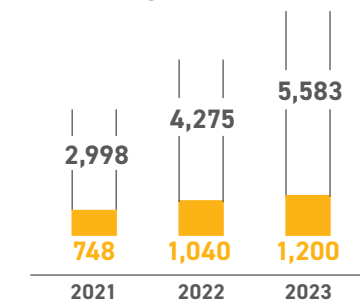
Went on 12 missions:

<p><b>JANUARY</b></p> <p>to participate in the Annual Meeting of the World Economic Forum, in Davos, Switzerland</p>  <p>JANUARY</p>	<p><b>APRIL</b></p> <p>to address students of Sciences Po, in Paris, France</p>  <p>APRIL</p>	<p><b>JUNE</b></p> <p>to open the <i>17 Faces of Action</i> exhibition, organized by UN Geneva and the Association of Swiss Women and Empowerment, in Lisbon, Portugal</p>  <p>JUNE</p>	<p><b>AUGUST</b></p> <p>to participate in Diplomacy Day at the Locarno Film Festival in Switzerland</p>  <p>AUGUST</p>	<p><b>DECEMBER</b></p> <p>to open the <i>17 Faces of Action</i> exhibition, organized by UN Geneva and the Association of Swiss Women and Empowerment, in Dubai, UAE</p>  <p>DECEMBER</p>
<p><b>MARCH</b></p> <p>to participate in the summit-level meeting of the Non-Aligned Movement Contact Group in response to the coronavirus disease (COVID-19) to discuss global post-pandemic global recovery issues, in Baku, Azerbaijan</p>  <p>MARCH</p>	<p><b>MAY</b></p> <p>to participate in a lecture and high-level dinner in the context of the Rectors' Assembly of the League of European Research Universities, in Zurich, Switzerland</p>  <p>MAY</p>	<p><b>JUNE</b></p> <p>to participate in the crisis management training course organized by the Department of Safety and Security in Beijing, China</p>  <p>JUNE</p>	<p><b>JULY</b></p> <p>to represent the Secretary-General at the Ministerial Meeting of the Coordinating Bureau of the Movement of Non-Aligned Countries, held under the theme "NAM: united and steadfast in confronting emerging challenges", in Baku, Azerbaijan</p>  <p>JULY</p>	<p><b>OCTOBER</b></p> <p>to open the <i>17 Faces of Action</i> exhibition, organized by UN Geneva and the Association of Swiss Women and Empowerment, in Hanoi, Viet Nam</p>  <p>OCTOBER</p>
<p><b>MARCH</b></p> <p>to participate in the United Nations Senior Women Leaders' Retreat, in New York, USA</p>  <p>MARCH</p>				<p><b>OCTOBER</b></p> <p>to participate in the 78th session of the First Committee of the General Assembly and engage in key consultations in New York, USA</p>  <p>OCTOBER</p>

LIAISON WITH NON-GOVERNMENTAL ORGANIZATIONS

**5,583** representatives of **1,200** non-governmental organizations in consultative status with the Economic and Social Council accredited to UN Geneva.

**50** meetings of NGOs were facilitated.



● NGOs ○ Accredited representatives

LEARNING AND DEVELOPMENT

**3,496** participants in **308** language training courses:

- **259** students in Arabic
- **202** students in Chinese
- **519** students in English
- **2,086** students in French
- **278** students in Russian
- **553** students in Spanish

**11,098** participants in management and communication lunchtime learning events; **4,615** participants in **3** outreach activities; **2,314** participants in training activities across **98** training workshops and **179** hours of coaching

**34%** increase in the use of the **11** Conference Primers comprising **3,468** resources and **2** mobile guides for specific conferences maintained for diplomats and delegates

LIBRARY AND ARCHIVES

**10,203** interactions with clients to support their information needs on-site or online

**293,788** information sources, including e-books and journal articles, used by clients

**32,863** print and digital resources added to the Library's catalogue

**114,831** views of online research guide pages

**9** video tutorials produced to facilitate access to digital resources

**74,689** online users generated **785,644** page views of the online Archives platform and **23,910** page views of the online Archives research guides.

**3,963** United Nations official documents (70,907 pages) were digitized and uploaded to the Official Document System.

The Records Management Unit responded to inquiries from **438** clients and transferred **290** linear metres of physical archives and records for management and storage.

CULTURAL ACTIVITIES






**21** events organized at the Palais des Nations, **11** special events and **30** side events organized at the Palais des Nations

Nearly **3,000 people** attended the events in person, and more than **1.5 million** took part in online or hybrid events.

## COMMUNICATIONS AND OUTREACH

 **2,237,000** followers across UN Geneva's

**5** main social media platforms as at 31 December:

-  X (English): **1,016,000** (+15%)
-  Facebook: **719,000** (+2.8%)
-  Instagram: **364,000** (+17%)
-  LinkedIn: **126,000** (+30%)
-  X (French): **12,000** (+100%)

**120 million** impressions across the 5 social media platforms (the number of times @UNGeneva posts were seen by social media users)

**3.6 million** engagements across the 5 social media platforms (the number of times social media users liked, commented on or shared @UNGeneva posts)

 **243** television news edits produced and distributed through UNifeed

**1,440** print and audio stories produced and published on UN News in English and in French

Podcast production:

**36** episodes of the French-language news podcast *ONU Info Genève*

**24** episodes of *The Next Page*, a podcast on multilateralism


**1,118** webcast videos produced and published on UN Web TV

**796** meeting summaries issued to the press and other stakeholders, in both English and French

**1.3 million** unique visitors to [ungeneva.org](http://ungeneva.org), who looked at a total of **7 million** pages, with **23 million** interactions on those pages.


 **37,683** visitors to the Palais des Nations took a guided tour and visited the UN Museum Geneva. Additionally, the Library and the UN Museum attracted

**1,380** visitors who were not part of the regular tours but who visited these facilities specifically, thus increasing the total number of visitors to **39,063**

 **19** information programmes conducted for a total of **519** university and graduate students

**58** participants from **50** countries in the **61st Graduate Study Programme**, the longest-running educational initiative of the United Nations

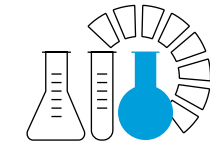
**6** Ciné-ONU screenings for **689** participants

 **200** journalists accredited and **746** journalists temporarily accredited

**100** hybrid biweekly press briefings held, and subsequent press briefing summaries issued in English

**145** press conferences given by officials from United Nations agencies, programmes and funds, and Member States

## SDG LAB



The SDG Lab published

**5** commentaries on the Secretary-General's *Our Common Agenda* policy briefs on future generations, youth engagement, the Global Digital Compact, going beyond gross domestic product, and United Nations 2.0, collectively garnering

**3,500** unique reads.

**230** individuals participated in **3** intergenerational dialogues organized as part of the flagship *What's Next* series.



**1,200** people, including diplomats, students and non-governmental and private-sector representatives,

participated in **25** in-person and virtual briefings on the work of the SDG Lab.

In the lead-up to the high-level political forum on sustainable development and the Sustainable Development Goals Summit,

**4** information- and opinion-sharing webinars were hosted by the SDG Lab and its partners between July and September,

attracting some **1,900** attendees and **1,400** YouTube views.

**3** community-level events on long-term thinking for sustainable development were held, bringing together more than **80** Geneva-based sustainability practitioners.

## CONFERENCE ON DISARMAMENT



The high-level segment of the Conference on Disarmament was held from 27 February to 2 March. **55** dignitaries attended.

In **2023**, a total of **296** people – **184** men and **112** women – participated in the Conference on Disarmament.

Of the **67** heads of delegations, **45** were men and **22** were women.