

2024 in numbers

People and operations management

As at 31 December 2024, there were

1,467 staff at UN Geneva, representing **119** nationalities and a wide range of professional backgrounds.

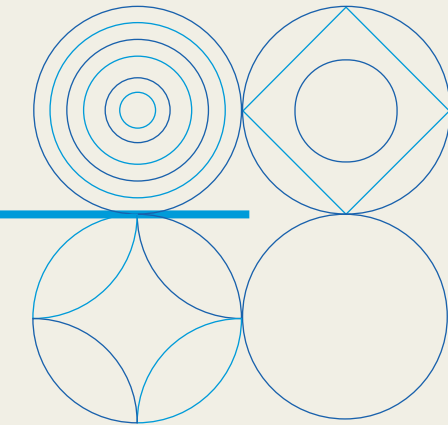
52% of UN Geneva staff were women and **48%** were men.

Payroll services were provided for some **7,500** staff across the United Nations system.

Administrative and operational support was provided to more than **40** UN system entities in Europe and some **60** of their field offices around the world.

The Central Support Services:

- Handled procurements valued at approximately **\$114.8** million
- Issued **24,234** travel requests representing an estimated value of **\$28.15** million, together with **13,114** United Nations travel documents (United Nations laissez-passer and travel certificates)
- Processed **68.9** tons of items through the diplomatic pouches, on behalf of Geneva-based United Nations entities



The Human Resources Management Service provided:

- General human resources management
- Policy and legal services
- Learning and training activities
- Medical and welfare services

The **Client Support Centre** responded to more than **10,028** telephone calls and **129,061** remote service requests. A total of **19,473** in-person consultations were provided.

The Financial Resources Management Service supported:

- Accounts and trust fund management
- Treasury functions
- Payroll and accounts payable services
- Budget management
- The processing of more than **350,000** payments

Health and well-being

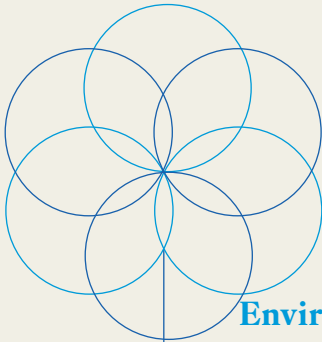
The UN Geneva Medical Service:

- Provided medical support and advice to staff and 24/7 telephone support
- Provided medical-related administrative services for more than **18,000** staff from **35** UN entities in the field and at main duty stations, including the processing of **8,845** medical clearances and **3,588** travel clearances
- Provided **1,464** vaccines for safe travel and prevention of serious disease, **2,188** medical consultations and **535** preventive health consultations

21 webinars and training sessions were provided by the Staff Counsellors Office, attended by **505** people.

20 information announcements, including **12** monthly bulletins, were disseminated by the Staff Counsellors Office.

The **United Nations Staff Mutual Insurance Society against Sickness and Accidents** provided medical insurance for staff, retirees and their dependents, processing more than **550,000** medical invoices for over **36,200** persons.



Environmental awareness

1,715 tons of CO₂ equivalent were emitted by UN Geneva. Most of the emissions were from the consumption of energy for heating and cooling purposes. Through a carbon-offset programme, UN Geneva is climate neutral.

UN Geneva produced **672 tons** of waste, including waste from the Strategic Heritage Plan renovation project. 100% of general office waste was reused, recycled, composted or used for energy recovery.

38,670 m³ of water was used by UN Geneva.

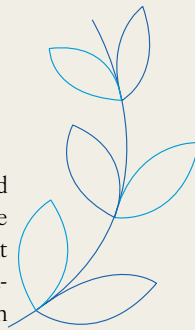
Security and safety

648,041 persons and **235,812** vehicles were screened at the Palais des Nations by the Security and Safety Service.

94,798 identification badges were issued by the Pass and Identification Unit.

325 protective operations were coordinated.

106 training sessions were provided by the Training Unit.



Peace talks

UN Geneva supported talks to advance peace processes in the context of the Geneva International Discussions and in the Sudan:

- Geneva International Discussions: April, June and November
- The Sudan: one round of discussions in “proximity format”: July

UN Geneva also hosted an informal visit of members of the United Nations Security Council to the Palais des Nations. The visit, organized by Switzerland, included a panel discussion entitled “75 Years of Geneva Conventions: A Renewed Commitment to Upholding International Humanitarian Law”.



Conference management

8,505 meetings

were facilitated, of which:

7,719 were in person
10 were virtual
776 were hybrid
1,882 were held outside of Geneva

In 2024, the share of hybrid meetings decreased significantly, from **30%** in 2023 to just **9%** in 2024, following the discontinuation of the hybrid format for official meetings (with or without interpretation) on 22 January 2024 due to the lack of mandate and funding from the General Assembly.

32% of meetings included interpretation services.

458 summary records were produced.

84.1 million words were translated.

The Strategic Heritage Plan project

spent **SwF 37.2 million**

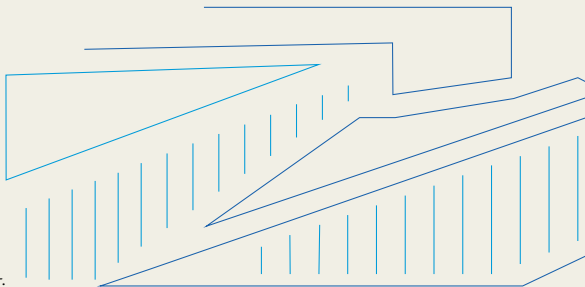
on renovation work on the historic buildings of the Palais des Nations.

The renovated Secretariat Building reached substantial completion on 4 September 2024. The building, which houses office space for more than **900** staff members, was returned to operation.

Preparatory works for the renovation of Building E started in 2024.

2 in-person Strategic Heritage Plan open house events on the renovation of the Secretariat Building in the historic Palais des Nations were held.

Over **40** weekly briefings to update Strategic Heritage Plan focal points on the progress of the renovations were held.



Director-General

Held **66 bilateral** meetings with representatives of Member States from all 5 geographical regions; **19** were with Heads of State and Government, foreign ministers or other high-level dignitaries,

Briefed all **5** regional groups and held several informational sessions with Member States,

Held **60 meetings** with representatives of United Nations entities, other international organizations, members of civil society and private sector institutions, and academics; **29** meetings were with senior United Nations officials and heads of international organizations.

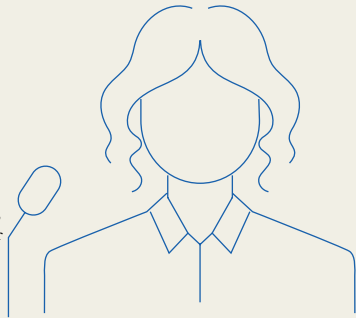
44 new permanent representatives presented their letters of credence, and **3** new permanent observers presented their nomination letters.

17 Executive Briefings were held, with an average attendance of **72** delegations per briefing.

Gave **3** interviews,

Made **308** posts on X, formerly known as Twitter,

Had **160** public speaking engagements, actively contributing to global discussions on climate resilience, gender equality, sustainable development, human rights and peacebuilding, and reinforcing the pivotal role of the United Nations in promoting international cooperation and tackling global challenges.



Went on 13 missions:

January

to participate in the Annual Meeting of the World Economic Forum, in Davos, Switzerland

February

to open the *17 Faces of Action* exhibition, organized by Kenya, UN Geneva and the Swiss Association of Women and Empowerment, in Nairobi

March

to participate in the United Nations Senior Women Leaders' Retreat, in New York

April

to participate in the Venice Biennale, in Italy

May

to participate in the Asian Women's Forum in Samarkand, Uzbekistan

June

to represent the Secretary-General at the twenty-seventh St. Petersburg International Economic Forum, in the Russian Federation

to engage with Rénovation Palais des Nations SA, in Rome

to represent the Secretary-General at the seventeenth edition of the Dubrovnik Forum, in Croatia

July

to engage with the twenty-ninth United Nations Climate Change Conference (also referred to as COP29) Azerbaijan Operating Company and national stakeholders, in Baku

August

to attend the 2024 Olympic Games, in Paris

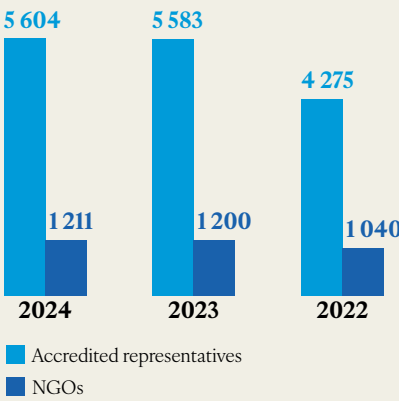
to participate in Swiss Diplomacy Day at the Locarno Film Festival, in Switzerland

to participate in the World Women's Forum and to open the *17 Faces of Action* exhibition, organized by Mongolia, UN Geneva and the Swiss Association of Women and Empowerment, in Ulaanbaatar

to represent the Secretary-General at the 2024 Paralympic Games, in Paris

Liaison with non-governmental organizations

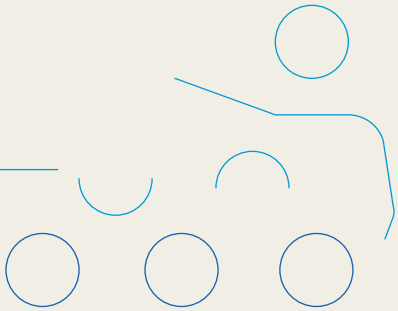
5,604 representatives of **1,211** non-governmental organizations in consultative status with the Economic and Social Council were accredited to UN Geneva. **53** meetings of NGOs were facilitated.



Learning and development

3,502 participants in **312** language training courses, with **303** students in Arabic, **208** students in Chinese, **446** students in English, **1,827** students in French, **232** students in Russian and **486** students in Spanish.

12,019 participants in management and communication lunch-time learning events; more than **6,650** participants in **13** outreach activities; **1,915** participants in training activities across **90** training workshops and **203** hours of coaching.



Library and Archives

9,422 interactions with clients to support their information needs on-site or online

317,215 information sources, including e-books and journal articles, used by clients

11,811 print and digital resources added to the Library catalogue

121,103 views of online research guide pages

9 video tutorials produced to facilitate access to digital resources

Over **80,000** online users generated more than **1,000,000** page views of the online Archives platform and **23,094** page views of the online Archives research guides

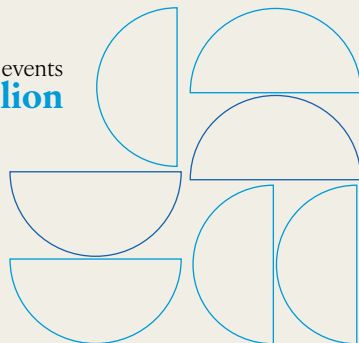
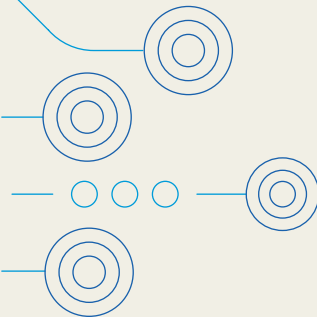
1,213 United Nations official documents (**43,935** pages) were digitized and uploaded to the Official Document System

The Records Management Unit responded to enquiries from **425** clients and transferred **332** linear metres of physical archives and records for management and storage.

Cultural activities

21 cultural activities, **11** special events and **30** side events organized at the Palais des Nations

Nearly **3,000** people attended the events in person and more than **1.5 million** took part in online or hybrid events.



Communications and outreach

2,370,000 followers

across UN Geneva’s 5 main social media platforms as at 31 December:

- X (English): 1,070,000 (+5.3%)
- Facebook: 738,000 (+2.6%)
- Instagram: 378,000 (+3.8%)
- LinkedIn: 169,000 (+34%)
- X (French): 15,000 (+25%)

76 million impressions across the 5 social media platforms (the number of times @UNGeneva posts were seen by social media users)

8 million engagements across the 5 social media platforms (the number of times social media users liked, commented on or shared @UNGeneva posts)

218 television news edits produced and distributed through UNifed

1,382 print and audio stories produced and published on UN News; 713 stories were in English, 663 in French and 6 in other official languages of the United Nations

Podcast production:

28 episodes of the French-language news podcast ONU Info Genève

25 episodes of The Next Page, a podcast on multilateralism

Radio production:

25 live segments of UN Roundup on World Radio Switzerland (WRS)

998 webcast videos produced and published on United Nations Web TV

448 meeting summaries issued to the press and other stakeholders, in both English and French, and viewed almost 480,000 times

1.4 million unique visitors to ungeneva.org, who looked at a total of 4.8 million pages

37,923 visitors to the Palais des Nations took a guided tour and visited the UN Museum Geneva. In addition, the Library and the UN Museum attracted 676 visitors who were not part of the regular tours but visited these facilities specifically, thus increasing the total number of visitors to 38,599

19 information programmes conducted for a total of 496 university and graduate students

53 participants from 42 countries took part in in the sixty-second edition of the Annual Graduate Study Programme, the longest-running educational initiative of the United Nations

3 Ciné-ONU screenings for 657 participants
157 journalists accredited and 592 journalists temporarily accredited

97 hybrid biweekly press briefings held, and subsequent press briefing summaries issued in English

81 press conferences given by officials from United Nations agencies, programmes and funds and Member States

Beyond Lab

4 focus areas:

- Evolving sustainability
- Intergenerational impact
- Affective sciences
- ‘Factor X’ (known unknowns)

introduced in the Beyond Lab’s programme of work and unveiled during its launch event

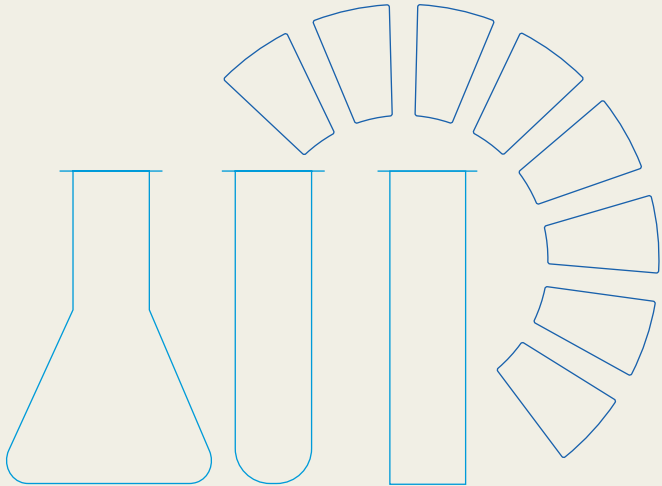
6 new projects and initiatives launched as part of its strategic reorientation:

- What’s Next dialogues
- Hope Method
- Futures Balance
- Residency Programme
- Youth Moving Beyond GDP
- Spillover-Innovation Learning Journey

630 young people from 50 countries submitted essays in response to the Beyond Lab’s global call for youth insights on rethinking economic progress beyond gross domestic product

4 intergenerational dialogues organized as part of the flagship *What’s Next* series

1,000 new followers on the Beyond Lab’s LinkedIn page, a 25% increase from 2023



Conference on Disarmament

The high-level segment of the Conference on Disarmament was held from 26 February to 1 March.

49 dignitaries attended in person; 10 participated through pre-recorded video messages.

In 2024, a total of 320 delegates –120 men and 200 women – participated in the Conference on Disarmament. Of the 82 heads of delegations, 59 were men and 23 were women.

